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## **INTERCULTURAL COMMUNICATION TRAINING OF LAW ENFORCEMENT OFFICERS IN THE USA**

Community Oriented Policing has advanced the development of community relationships with law enforcement agencies during the past 30 years. Organizations that emphasize these connections have helped to lower crime and resolve disputes. However, because of recent civil unrest in the United States, public perceptions of police enforcement have deteriorated. Within the American societies, multiculturalism is growing quickly. The lack of leadership from across cultures has contributed to an increase in societal

conflict. It is becoming more and more important for law enforcement agencies to provide annual continuing education in how to connect and communicate effectively with people from different backgrounds. Partnerships between organizations and educational institutions open up the possibility of yearly training in cross-cultural leadership. Law enforcement professionals benefit from possibilities for increased professional self-regulation, decision-making, problem-solving, and accurate analysis of many probable outcomes when they get annual continuing education in critical thinking. Annual continuing education that emphasizes interpersonal skills opens doors for better communication, improved community links, and increased potential for hostile event de-escalation.

The public's perception of police enforcement is evolving. The rise of multiculturalism has made law enforcement officials' tasks in their communities more difficult. If officers are trained to properly communicate with the varied individuals of their communities, events may de-escalate. Substantive training is insufficient given the burgeoning multicultural population in the US.

The demand for training law enforcement personnel in «soft» skill competencies has increased as a result of societal developments. Law enforcement needs the additional skills and educational opportunities to build these competencies as the roles of police organizations change from being only community partners and advocates to also encompass these roles. Interpersonal communication, decision-making abilities, and problem-solving techniques are just a few of the soft skills required in community policing. In addition to maintaining social order, law enforcement is expected to be proactive, develop relationships with the community, solve problems efficiently, and access resources. Education in critical thinking and interpersonal communication skills will allow officers the ability to de-escalate and improve decision-making by challenging officers to question their assumptions and biases [1, p. 260].

It is crucial for both present and future police personnel to use effective communication strategies. Daily interactions between police officers and the public can be improved with the use of the right communication tools. This leads me to my research question: «How can effective communication strategies help law enforcement professionals and the communities they serve mend the torn bridge?».

Any organization may benefit greatly from conflict and de-escalation communication, and law enforcement is no exception. Though there are numerous conflict and de-escalation programs like CIT and crisis negotiation, we have learnt via the literature study and role-play training module that these are just two. Through appropriate de-escalation techniques, such as knowing when to speak to folks, how to address the power imbalance while dealing with the community, and many other things, these programs are intended to

assist officers use less non-lethal and lethal force. Although there hasn't been any in-depth research on the long-term use of the material by police officers, it can be difficult to assess the efficacy of existing conflict and de-escalation communication training programs. Law enforcement and civilian officials have also voiced opposition, arguing that changing how police is carried out may make the job much riskier for personnel. Any training program created for police officers could be made or broken by engaging qualified communication professionals who are familiar with the field of law enforcement [2].

To sum up, the United States fast changing society as a result of multiculturalism necessitates that law enforcement take on the role of community issue solvers. Therefore, these modern demands must be reflected in the law enforcement officer training program. Officers should now be required to complete academy instruction with a focus on critical thinking and interpersonal communication skills in order to increase community and officer safety. For all ongoing law enforcement certification requirements, annual education requirements that emphasize problem solving should be mandatory. Through the already established Community Oriented Policing strategy, this new curriculum may be created, made available, and promoted in collaboration with educational institutions.

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#### **ЕВФЕМІЗМИ У АНГЛОМОВНОМУ ПОЛІТИЧНОМУ ДИСКУРСІ**

Актуальність роботи зумовлена сучасними соціально-політичними процесами англomовної лінгвокультури, у яких політкоректна мова